

We are pleased to introduce you to the Cybersecurity and Information Technology services of Connect the Docs Medical Management. Our team is dedicated exclusively to supporting medical practices in the San Diego area. We look forward to working with you to enhance the efficiency and security of your office.

Cybersecurity Services

Working with Sharp HealthCare, we have developed a comprehensive cybersecurity solution exclusively for participants in the Sharp Community Connect program.

This service is provided at no cost to eligible practices.

Our cybersecurity services are designed to protect your practice from the ever-evolving landscape of cyber threats. We will conduct a detailed assessment of your organization and implement a plan to maximize security.

■ Complimentary Services Include:

Comprehensive Security Assessments

Evaluating your current security posture and identifying vulnerabilities

Managed Firewall, Switches, and Wireless Access Points

Ensuring secure and efficient network management

Antivirus and Anti-malware Solutions

Protecting your systems from malicious software

Advanced Security Measures

Implementing the latest security protocols to safeguard your data

Continuous Monitoring and Threat Detection

Proactively monitoring for potential threats and addressing them in real time

Employee Training on Cybersecurity Best Practices

Educating your staff on how to recognize and prevent security breaches

Data Encryption

Securing sensitive information both in transit and at rest

Incident Response and Recovery

Rapidly responding to and recovering from security incidents



Information Technology Services

We understand your practice needs worry-free computer systems that make you and your team as efficient as possible. **Our Information Technology Services are designed to provide best-in-class equipment, support, and management so you never have to think about your computers again.**

We are happy to help you evaluate the possibilities.

■ Comprehensive Information Technology Options

If you already receive Cybersecurity Services as part of the Sharp HealthCare/Connect the Docs partnership, your practice is eligible for exclusive pricing on our comprehensive Information Technology Equipment Leasing and Support Program.

The program is simple and extremely cost effective. If you lease a computer or peripheral from Connect the Docs, everything is included in the low monthly fee. We provide unlimited 24/7 help-desk support, on-site technical services, preventative maintenance, replacement in case of damage, new equipment every few years, and expert support to integrate your equipment with any third-party vendors.

Equipment Pricing (per month – Including Support):

Computer Workstation, Laptop or All-In-One: \$50.00

Thin-Client Workstation (includes Virtual Hosted Services): \$65.00

Apple Desktop or Laptop: \$100.00

Printer, Scanner, or Other Peripheral: \$10.00 - \$30.00

■ Support for Other Equipment

If you prefer to keep your own equipment, Connect the Docs is happy to provide support and help-desk services for a fixed monthly fee.

Support Pricing (per device):

Computers Less Than Three Years Old: \$75.00

Computers More Than Three Years Old: \$100.00

Peripherals: \$25.00 - \$45.00

Because of our relationship with Sharp Healthcare, we are not able to provide support for any equipment that is not under contract for services with Connect the Docs.

■ Virtual Hosted Cloud Environment

In addition to our equipment leasing and support services, Connect the Docs offers medical practices a Virtual Hosted Server option. This cloud-based virtual desktop service gives your team the ability to securely access your computer network from anywhere, share files, and maintain off-site backups for all your data. In addition, the virtual server includes MS Exchange and a full suite of MS Office products including Word, Excel, PowerPoint, and much more.

Virtual Hosted Services (per user – per month): \$35.00

Our Information Technology services are provided as part of a three-year agreement that locks in your pricing. If you ever want to make a change, you can terminate the agreement any time after the first year by giving us notice thirty days in advance.